

Dear Patients,



Great news! We started providing preventive care again on 05/18/2020.

As the world works to limit the spread of COVID-19, we want to let you know how we're making our office extra safe during this time.

Wearing masks may be new to you, but not to us. We've always worn PPE (personal protective equipment) to protect you. We've always used state of the art sterilization. And we've always disinfected our treatment room surfaces in between each patient. For years, the state board of dentistry has required us to take infection control courses to maintain our licenses. **In fact, we are infection control experts!**



That said, we are now taking some additional precautions to make sure you feel as comfortable in our office as possible:

- We will be asking a series of screening questions at our confirmation phone call and when you arrive along with taking your temperature
- We are using two separate waiting areas so we have less interaction between people.
- Longer appointment times to reduce traffic in the office and to allow us to clean properly between patients.
- We will have acrylic screens on the front desks and our clinical team will be wearing masks constantly
- Our clinical team will be wearing face shields in our treatment rooms
- For cleanings, if we use ultrasonic scalers, we will use high speed suctioning to limit aerosols
- We will have air purifiers in place that will help eliminate contaminants from the air

With our masks and face shields, we may look a bit like Storm Troopers, but we promise you that we are smiling under our masks.



We look forward to seeing you soon.

- Dr. Agrawal and Team